

Satisfaction Survey:

Your stay



The **Community of Communes Cœur de Saintonge** welcomes you among its 18 communes: Balanzac, Beurlay, Crazannes, Geay, La Vallée, Les Essards, Nancras, Nieul-Lès-Saintes, Plassay, Pontl'Abbé-d'Arnoult, Port-d'Envaux, Romegoux, Saint-Porchaire, Sainte-Gemme, Sainte-Radegonde, Soulignonnes, Saint-Sulpice-d'Arnoult, Trizay. It will just take a few minutes of your time to fill it in. We thank you in advance. Have a good stay.

YOUR STAY:

1- How did you hear about this area? (multiple choice)

- $\circ \quad \text{Word of mouth} \quad$
- \circ On the internet
- o Social networks
- Free tourism literature
- Special guide (green guide Michelin, Routard, ...)
- 2- For which reason(s) did you choose this area for your stay? (multiple choice)
- Usual destination
- o To visit family/ friends
- Historical heritage
- o Nature, environment
- Local events (markets, concerts...)
- 3- In which context did you come:
- \circ Alone
- o In couple
- With your family number of children (circle) : 0 / 1 / 2 / 3+
- With your friends
- With a tour group

- Tourism pass (Saintes-Cognac, Charentes-Tourisme,...)
- Tourist office
- I have been here before
- \circ Other:
- Tranquillity, relaxation
- o Affordable destination
- It is a stopover
- Other:

4- How long did you stay?

- o A day
- o Weekend
- \circ 3 to 6 days
- o One week holiday
- o Two weeks holiday and more

YOUR ACCOMODATION:

5- In which city did you stay?

.....

6- Accommodation type during your stay?

- Family home, with parents, friend's house
- o Hotel, hostel
- o Apartment rental, home, lodge
- \circ Camping

- \circ $\,$ Bed and breakfast $\,$
- \circ Motor home
- Holiday village/resort
- \circ Other:

YOUR ASSESSMENT:

| | $\ddot{\mathbf{c}}$ | | Not applicable |
|--|---------------------|------|----------------|
| The welcome | | | |
| Accommodation | | | |
| The historical heritage and visits | | | |
| Open-air activities (hike, bike, canoe) | | | |
| Local events (markets, concerts) | | | |
| The food, the restaurants | | | |
| Prices of the services overall | | | |

| Entertainment and sports sites (swim, treetop adventure park,) | | | |
|---|--|---|--|
| Seaside | | | |
| Tranquillity | | | |
| Visit of local producer | | | |
| Other: | | I | |

- 7- Are you thinking about coming back for a future stay?
- o Yes
- o No
- o Maybe
- 8- Did you transport bikes with you?
- o Yes
- o No
- 9- If previous answer was no: Would a bike rental service have been helpful?
- o Yes
- 0 **No**

YOUR PROFILE:

10- How old are you?

- o Under 25 years old
- 26 35 years old
- \circ 36 45 years old
- \circ 46 59 years old
- Over 60 years old

11- What is your occupation?

- o Farmer, craftsman, merchant
- Company director
- o Intellectual profession
- o Intermediate profession

- o Employee
- o Worker
- o Retired
- o Other without employment

12- Your place of residence:

- France: your postal code:
- Other country: specify:

13- Any comment?

Thank you for your participation. For more information you can contact us:

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